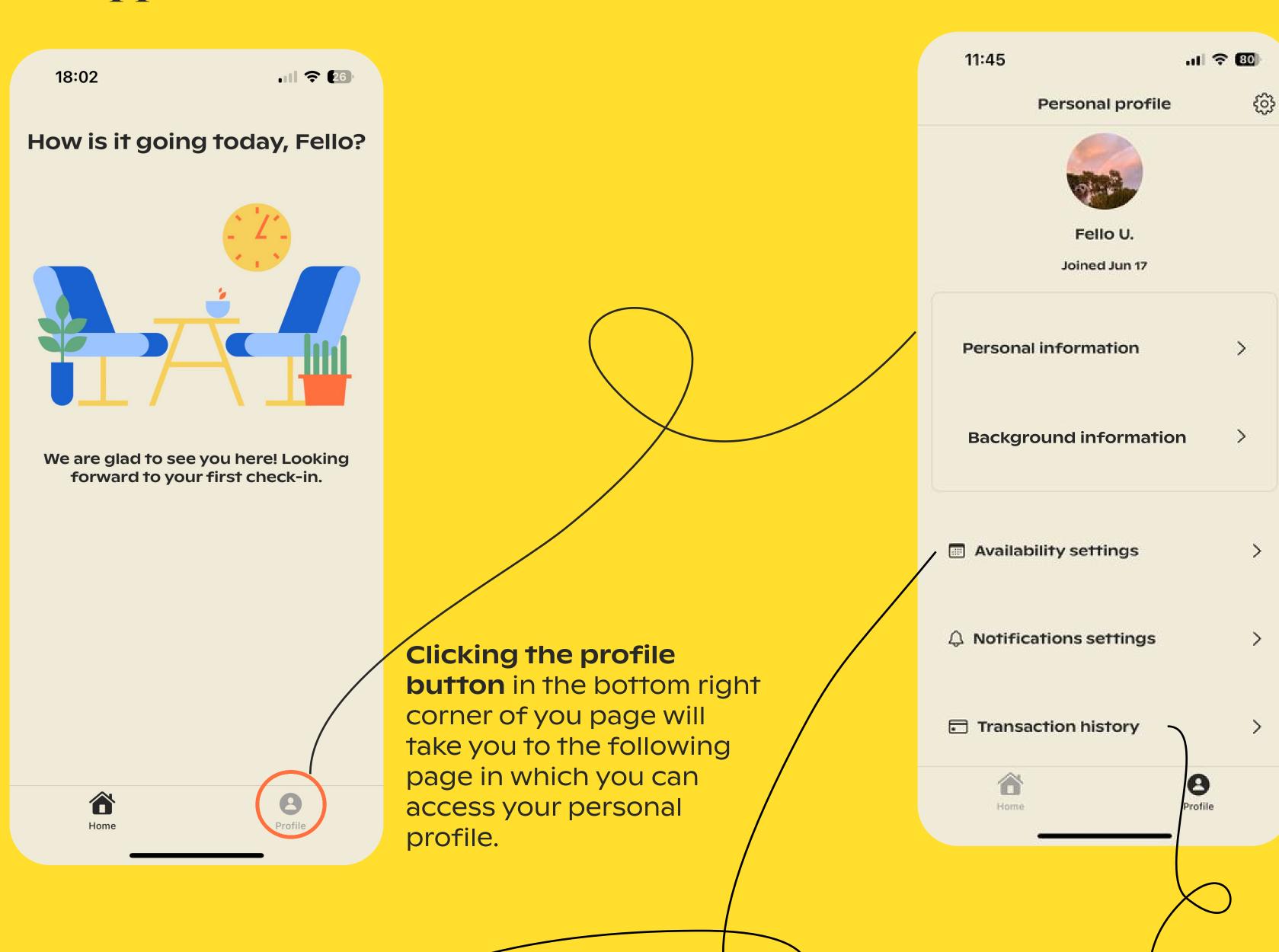
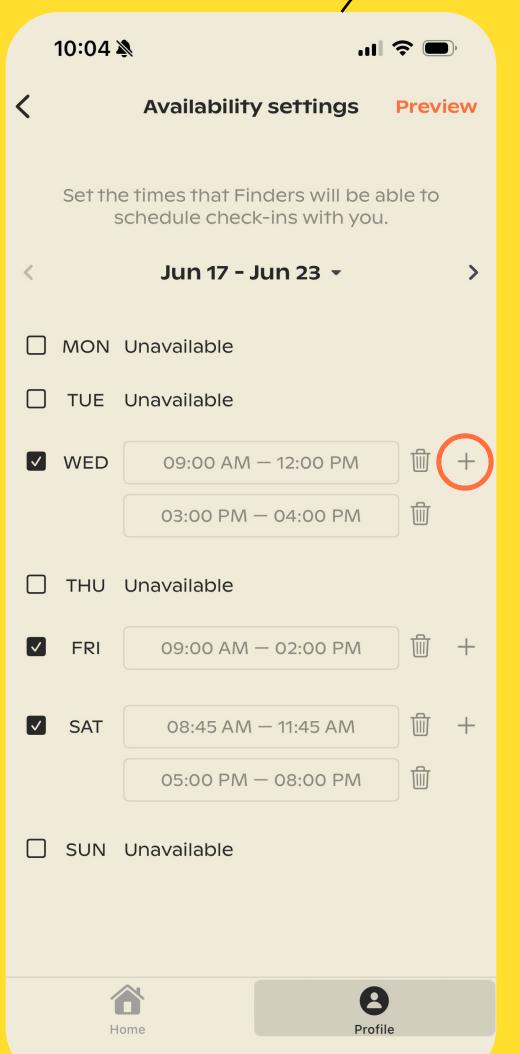
Welcome to fello

Welcome to Fello - we're happy to have you here! The purpose of this guide is to provide you with a brief overview of some of our app features. If you have any questions feel free to reach out to us at support@myfello.app.

Fello App Profile



The personal profile page is where you can view your personal information and transaction history, set your availability, and update your notifications settings.



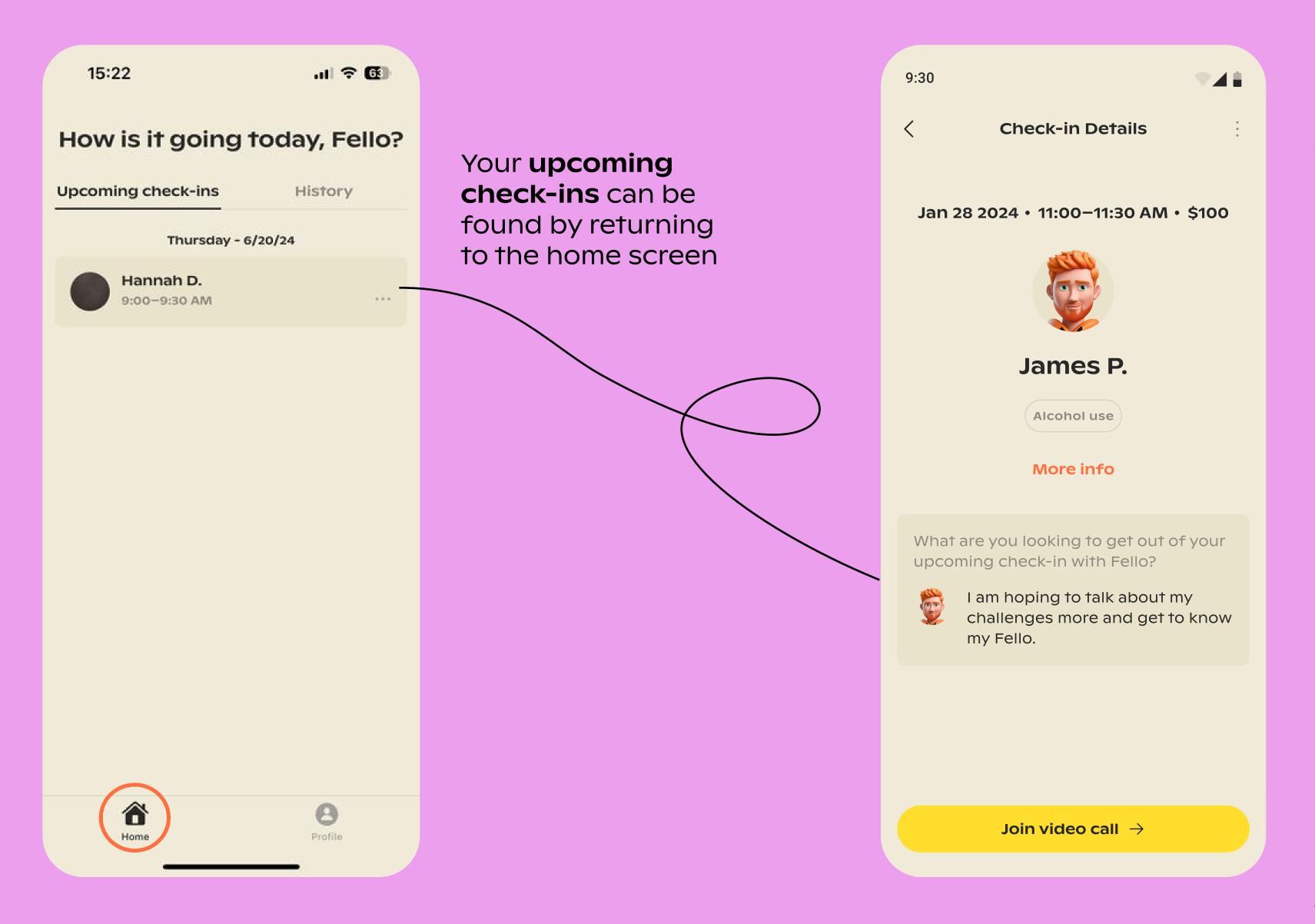
The availability settings page is where you can edit your availability for Finders to see.

The + sign will allow you to add another time slot within a day in which you are available for a check-in



Your **Transaction history** is where
you can view the
status of your
previous
transactions

Fello App Homepage



Before a check-in you can view the details by clicking on that check in.

When the check in begins, the bar at the bottom will turn Yellow and you will be able to join the video call.

In-Call Features



In the case of a **crisis**, clicking this button will end the call and advise the Finder to call a hotline

The **timer** will tell you when your check-in will end.

You can end the call by pressing the red x.

With 5 minutes left in the check-in the finder can choose to **extend** by 15 minutes.

You can ask the finder if they would like to extend and press the extend button wth the finders permission.

The finder will then be prompted to approve the extension.

Post-Call After a check-in you will be asked the following questions.

